



## FINANCIAL BENEFITS

Government and private, nonprofit organizations administering various financial assistance or entitlement services for persons with disabilities (e.g., SSI, SSDI, Medicaid, etc.).

### CITY & COUNTY OF HONOLULU

**Department of Human Services  
Benefit, Employment & Support Services  
Division  
Financial, Food Stamps and Medical  
Assistance**

Central Honolulu  
333 North King Street, Room 202  
Honolulu, HI 96817  
Phone: 586-8107 (V)

Receives applications for financial assistance, food stamps, and medical benefits.

**Department of Human Services  
Med-QUEST Division**

Kakuhihewa State Office Building  
601 Kamokila Boulevard, Suite 415  
Kapolei, HI 96707  
Phone: 692-7364 (V/TTY); 692-7379 (Fax)

Receives applications for medical benefits only.

**Department of Taxation**

Keelikolani Building  
830 Punchbowl Street  
Honolulu, HI 96813  
Phone: 587-4242 (V), 587-6515 (Jan-Apr 20)  
1(800) 222-3229 (Toll free)  
587-1418 (TTY)  
1(800) 887-8974 (TTY)  
E-mail: [Taxpayer\\_Services@tax.hi.us](mailto:Taxpayer_Services@tax.hi.us)  
Web site: [www.state.hi.us/tax](http://www.state.hi.us/tax)

Provides Form N-857 to certify a person as disabled for the purpose of tax exemption upon medical examination and recommendation.

**Real Property Assessment Division  
City and County of Honolulu**

842 Bethel Street, Basement  
Honolulu, HI 96813  
Phone: 527-5500 (V); 521-7647 (Fax)  
Web site: [www.co.honolulu.hi.us/rpa/](http://www.co.honolulu.hi.us/rpa/)

Provides a Disability Exemption Form (Form #P6) for real property exemption. Form not available in Satellite City Halls. Will mail to people, upon request.

**Social Security Administration**

300 Ala Moana Boulevard, Room 1123  
Honolulu, HI 96813  
Phone: 1(800) 772-1213 (V) (Toll free)  
1(800) 325-0778 (TTY) (Toll free)  
Web site: [www.ssa.gov](http://www.ssa.gov)

Receives applications for SSI and SSDI payments. Applications based on disability will be forwarded to the Disability Determination Branch of the Department of Human Services for review.

**Social Security Administration**

563 Farrington Highway  
Pearl City, HI 96782  
Phone: 1(800) 772-1213 (V) (Toll free)  
1(800) 325-0778 (TTY) (Toll free)  
Web site: [www.ssa.gov](http://www.ssa.gov)

(see description on previous page)

**Angels Have Wheels**

Gregory Coleman  
1(800) 810-2877

Assists people with disabilities who have difficulty walking or handling a wheelchair maybe eligible to receive a motorized wheelchair paid by Medicare. Call for more information.

**Gregory House Programs**

770 Kapiolani Boulevard, Suite 503  
Honolulu, HI 96813  
Phone: 592-9022 (V); 592-9049 (Fax)

Provides a rent subsidy program to assist with rent and utility programs for eligible persons (with HIV/AIDS) who wish to remain in their own homes until more permanent housing is secured. Also administers an Emergency Assistance Fund that provides a one-time only emergency payment to landlords for rent payments, deposits, utilities, etc.

**Hawaiian Electric Company  
Electric Payment Protection Plan**

Central State Insurance (CSI)  
Phone: 1(888) 838-0054 (V) (Toll free)

Provides a protection plan for residential electric bills up to \$500 per month for people unemployed after 30 days of involuntary unemployment, unpaid leave of absence or total disability. Call for further information.

**Helping Hands Hawaii  
Community Clearinghouse**

2100 North Nimitz Highway  
Honolulu, HI 96819  
Phone: 536-7234 (V)

Provides referral information on small trusts that may be able to provide financial support for specific services, usually medical, or for immediate emergency assistance. Open Monday through Friday between 8:00 a.m. and noon.

**HUGS for Hawaii's Seriously Ill  
Children and their Families**

3636 Kilauea Avenue, 2nd Floor  
Honolulu, HI 96816-2318  
Phone: 732-4846 (V); 732-4881 (Fax)  
Web site: [www.hugslove.org](http://www.hugslove.org)

Assists with a variety of services including paying for airfare to mainland, monthly food boxes, sand play therapy for siblings, and funeral expenses.

**Verizon Phone Company  
Lifeline Program**

Phone: 643-3456 (V)

Provides a discount for low income, elderly and persons with disabilities interstate subscriber line. To qualify, customers must present a doctor's letter regarding their disability and also some form of proof of income. Call for an application or apply in person at any Verizon Phone Mart.

## COUNTY OF HAWAII

**Department of Human Services  
Benefit, Employment & Support Services  
Division**

**Income Maintenance Unit-East**

P.O. Box 1562

Hilo, HI 96721

Phone: 933-0331 (V); 933-8856 (Fax)

North Hilo Units

959-1208 (V); 959-1276 (Fax)

South Hilo Units

Receives applications for financial assistance, food stamps, and medical benefits.

**Department of Human Services  
Benefit, Employment & Support Services  
Division**

**Income Maintenance-West**

**Kamuela-Hamakua Unit**

45-3380 Mamane Street, Building 1, Room 110

Honokaa, HI 96727

Phone: 775-8854 (V); 775-8858 (Fax)

Receives applications for financial assistance, food stamps, and medical benefits.

**Department of Human Services-East  
Med-QUEST Division**

88 Kanoelehua Avenue, Room 107

Hilo, HI 96720

Phone: 933-0339 (V); 933-0344 (Fax)

Receives applications for medical benefits only.

**Department of Human Services-West  
Med-QUEST Division**

75-5591 Palani Road, Suite 3004

Kailua-Kona, HI 96740

Phone: 327-4970 (V/TTY); 327-4975 (Fax)

(see description above)

**Department of Taxation**

75 Aupuni Street

Hilo, HI 96720

Phone: 974-6321 (V); 974-6300 (Fax)

Web site: [www.state.hi.us/tax](http://www.state.hi.us/tax)

Provides Form N-857 to certify a person as disabled for the purpose of tax exemption upon medical examination and recommendation.

**Social Security Administration**

1178 Kinoole Street

Hilo, HI 96720

Phone: 1(800) 772-1213 (V)

1(800) 325-0778 (TTY)

1(800) 933-7059 (TTY)

Web site: [www.ssa.gov](http://www.ssa.gov)

Receives applications for SSI and SSDI payments. Applications based on disability will be forwarded to the Disability Determination Branch of the Department of Human Services for review.

## COUNTY OF KAUAI

**Department of Health  
Children with Special Health Needs  
Branch**

3040 Umi Street  
Lihue, HI 96766  
Phone: 241-3376 (V/TTY); 241-3480 (Fax)

Provides assistance to families with medical bills for their special care of children with disabilities.

**Department of Human Services  
Benefit, Employment & Support Services  
Division**

3060 Eiwa Street, Room103  
Lihue, HI 96766  
Phone: 274-3371 (V); 241-3187 (Fax)

Provides basic services for qualified persons with disabilities (e.g., food stamps, money payment and medical assistance).

**Department of Human Services  
Benefit, Employment & Support Services  
Division**

4-1579 Kuhio Highway, Room 101  
Kapaa, HI 96746  
Phone: 822-3475 (V); 821-6959 (Fax)

Provides basic services for qualified persons with disabilities (e.g., food stamps, money payment and medical assistance).

**Department of Human Services  
Benefit, Employment & Support Services  
Division**

1-3491 Kaumualii Highway  
P.O. Box 398  
Eleele, HI 96705  
Phone: 335-2110 (V); 335-8414 (Fax)

Provides basic services for qualified persons with disabilities (e.g., food stamps, money payment and medical assistance).

**Social Security Administration**

4334 Rice Street, Room 105  
Lihue, HI 96766  
Phone: 1(800) 772-1213 (V)  
1(800) 325-0778 (TTY)  
Web site: [www.ssa.gov](http://www.ssa.gov)

Receives applications for SSI and SSDI payments. Applications based on disability will be forwarded to the Disability Determination Branch of the Department of Human Services for review.

**Kauai Economic Opportunity**

2804 Wehe Street  
P.O. Box 1027  
Lihue, HI 96766  
Phone: 245-4077 (V); 245-7476 (Fax)

Can pay tuition and fees, and ancillary laboratory fees for employment training. Has one-time cash grants available for elderly or mentally ill persons. Funds available for emergency equipment needs.

**Malama Pono  
Kauai AIDS Project**

2970 Kele Street, Suite 104  
Lihue, HI 96766  
Phone: 246-9577 (V); 246-9588 (Fax)  
E-mail: [info@malama-pono.org](mailto:info@malama-pono.org)

To qualified clients, offers select benefits through Client Assistance Funds. Provides benefits counseling and coordination. Maintains rental assistance program.

## COUNTY OF MAUI

**Department of Human Services  
Benefit, Employment & Support Services  
Division**

**East Maui Unit**

54 High Street, Room 125

Wailuku, HI 96793

Phone: 984-8300 (V); 984-8333 (Fax)

Public Assistance Information Line

Call direct statewide: 643-1643 (Need a touch-tone telephone) 24-hours a day; 7 days a week

Contact this office for information and applications for income maintenance and food stamps.

**Department of Human Services  
Benefit, Employment & Support Services  
Division**

**West Maui Unit**

35 Lunalilo Building, Suite 300

Wailuku, HI 96793

Phone: 243-5110 (V); 243-5114 (Fax)

Public Assistance Information Line

Call direct statewide: 643-1643 (Need a touch-tone telephone) 24-hours a day; 7 days a week

(see description above)

**Department of Human Services  
Benefit, Employment & Support Services  
Division**

**Income Maintenance Unit**

**Molokai Unit**

State Office Building

55 Makaena Place

Kaunakakai, HI 96748

Phone: 553-1715 (V); 553-1720 (Fax)

(see description above)

**Department of Human Services  
Benefit, Employment & Support Services  
Division**

**Lanai Unit**

730 Lanai Avenue

Lanai City, HI 96763

Phone: 565-7102 (V); 565-6460 (Fax)

(see description above)

**Department of Labor and Industrial  
Relations**

**Disability Compensation Division**

2264 Aupuni Street

Wailuku, HI 96793

Phone: 243-5332 (V) (Maui)

984-2071 (Fax) (Maui)

553-1750 (V) (Molokai)

Provides services to ensure that employees who are injured on the job receive the necessary medical, and rehabilitation services to promote full recovery. Maui office also serves the entire county.

**Department of Taxation**

State Office Building  
54 South High Street, Room 208  
Wailuku, HI 96793  
Phone: 984-8500 (V); 553-5541 (Fax)  
Web site: [www.state.hi.us/tax](http://www.state.hi.us/tax)

Provides Form N-857 to certify a person as disabled for the purpose of tax exemption upon medical examination and recommendation.

**Department of Taxation**

P.O. Box 275  
Kaunakakai, HI 96748  
Phone: 553-5541 (V); 553-9878 (Fax)  
Web site: [www.state.hi.us/tax](http://www.state.hi.us/tax)

Provides Form N-857 to certify a person as disabled for the purpose of tax exemption upon medical examination and recommendation.

**Social Security Administration**

One Main Plaza, Suite 125  
Wailuku, HI 96793  
Phone: 1(800) 772-1213 (V)  
1(800) 325-0778 (TTY)  
242-8956 (Fax)  
Web site: [www.ssa.gov](http://www.ssa.gov)

Receives applications for SSI and SSDI payments. Applications based on disability will be forwarded to the Disability Determination Branch of the Department of Human Services for a determination.